

Total computer & network solutions for tomorrow's travel marketplace

Travel Technology Europe - February 2011
Complimentary Guide to Products and Services



computers & network consultants

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A Little History

Computers and Network Consultants was incorporated in 1998 with one goal in mind, a fair, unbiased and professional service to the travel industry.

Founded by current sales and technical director John Molineux, Computers and Network Consultants has risen from strength to strength, developing and building a strong foundation of customers and services, which has led to an unrivalled reputation within the travel technology industry.

Over our 12 years of trading we have striven to become the best at what we do. With a cross diversification of knowledge of all the major GDS and back office platforms, coupled with a highly professional understanding of networking and Microsoft Applications, Computers and Network Consultants is the must have IT Partner.

With customers ranging from those with three workstations to customers with in excess of fifty workstations, our products and expertise are always available to ensure your IT is functioning 365 days a year.

Our locations in Manchester and Hampshire allow for our continued growth and with engineers readily on your doorstep, you are safe in the knowledge that we will be there when you need support.

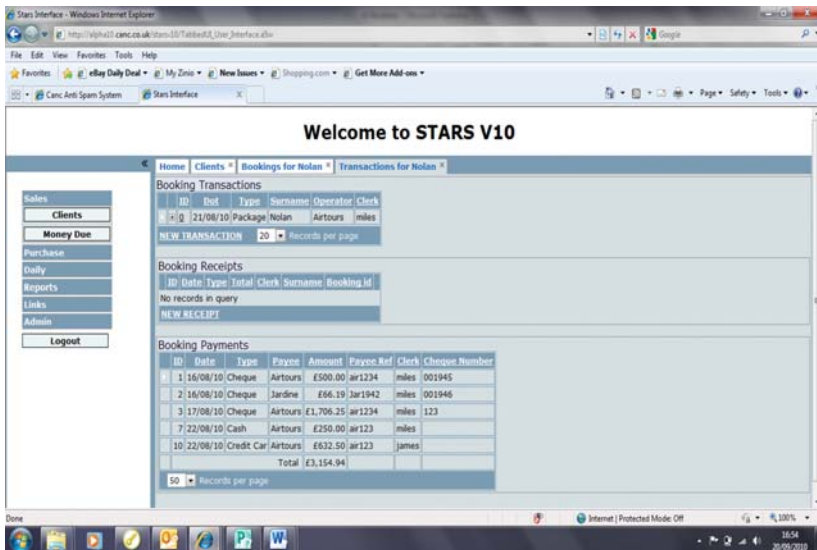
I hope you find our booklet informative and I look forward to any opportunity to discuss your Information Technology requirements.

John Molineux - Companies Sales and Technical Director



Simple Travel Agent Retail System

Welcome to S.T.A.R.S. The back office system you have been waiting for! S.T.A.R.S. is a full web based application that you can use anywhere you have an internet connection. Aimed at smaller retail agents, our easy to use system allows you the agent more time to concentrate on selling and less time worrying about administration.



- Easy-to-use system
- Flexible - grows with your business
- Maintain a record of bookings & payments on one screen
- Low cost system
- Access anywhere
- Powerful email features including marketing
- Free trials available

For a free trial please visit: <http://stars4travel.co.uk>

Fed up of Spam cluttering your Inbox?

As email is becoming more and more predominant in the workplace, can you afford for your email to be compromised? SPAM emails are now responsible for almost 75% of all emails that are transmitted through the internet, cluttering inboxes and often offending your staff with their content. STOP YOUR SPAM!

With our dedicated systems and servers, we can eliminate 98% of all SPAM sent to your email inbox, thus ensuring the only email you receive is the email you want. You will receive a daily email detailing in full what email has been quarantined, always ensuring that you never miss that important email.

Anti-virus stay protected

At Computers and Network Consultants we only offer solutions. In tandem with our anti-spam system we provide a fully featured desktop based anti-virus platform at a very affordable price. Our anti-spam system and anti-virus platform keeps our customers safe in the knowledge that they are always protected.



How good is your backup?

In a recent survey it was found that almost 75% of all tape backups were of no use when it came to important restoration of data. Indeed many of the backups were, in fact, blank and contained no data at all. Imagine losing all your accounting and other critical data in the event of a server crash!

At Canc, we embrace the latest technologies, always providing and delivering the very best possible solutions to our customers. Let us introduce you to the safest, securest backup you will ever have.

Canc offsite backup



Utilising a completely automated system, our network backup runs every evening at a predetermined time agreed with you. Then simply using your existing internet connection with no requirement for expensive hardware, our system backs up your most important and critical data to our secure offsite servers.

In the unfortunate event of a system failure, our engineers can quickly and easily restore your data once we have your network servers up and running, completely eliminating the worry and concern of conventional tape back ups.

STOP PRESS! - *Our flagship product can now even replicate your server real time. In the event of disaster we can have your systems running within 30 minutes. Please ask for details of this exciting new product.*



Professional Support that's just value for money

- Are you getting true value for money with your IT support?
- Are your IT support personnel always available even on Sundays?
- Fed up of paying huge charges for IT but not getting service ?
- Do you want your IT Support to be part of your team ?

Specialising in Travel IT support for 12 years allows us to tailor the exact right package for your agency. No matter how big or small your organisation, we will have a perfect support package to meet your needs.

With our vast knowledge of all the major GDS and back office systems, we can offer you a completely, unbiased approach to IT support. Couple this with a detailed knowledge of Microsoft Servers and applications and that makes us be the must have IT partner.

Not only will we support your business, we will also endeavour to be one of your team, always on hand and always available.

Utilising the latest technologies we can keep your servers and workstations in tip top condition, minimising problems, minimising disruption, minimising lost productivity. Don't take our word for it. Please see our testimonials later on in this booklet.

Canc Support - Support with you in mind. For a free no obligation site survey, contact us today

SilverSupport



GoldSupport



Comprehensive Installation Services

At Canc we know about travel and we know all about Travel IT. All of our specialist engineers have spent many years in the Travel IT industry installing and configuring all of today's diverse platforms. Our specialist knowledge means a better service for you as we can always guarantee to get all of your applications working, that includes all the GDS platforms, all the back office platforms and specialist software from parties such as NetTrans and Navitas. Our engineers will never leave your premises with false promises of "I can sort that out later for you" or "you will need to contact the software people to sort that out". Our professional installation service, unrivalled in Travel IT, will ensure we do as we promise.

We can help you get the best equipment. As a Dell Premier Partner we can pass on our large sector discounts, giving you the best technology for a realistic price. We are also a Microsoft recognised partner, so you can be secure in the knowledge our engineers are all of the very best calibre.

- Windows Servers
- Microsoft Exchange
- Windows Desktops
- Hosted Services
- All Major GDS
- Anti Virus
- Structured Networks
- Competitive Broadband
- Firewalls
- Home Worker Systems
- Office relocations
- Consultancy
- All Major Back Office Systems
- Routers



**REGISTERED
PARTNER**



Microsoft Partner Network™



Online Management Information

Why settle for off the shelf?

In today's competitive business environment it is becoming harder and harder to deliver quality Management Information to your customers. There are many off the shelf products and many customers are also tied to a poor set of MI reports provided by the back office system. Equally bespoke MI systems have always been very expensive and unaffordable for most TMC's.

With Canc its your MI - Your way.

We use a powerful web based developing tool which enables us to quickly and easily develop bespoke systems to your specifications. This in turn provides the ability to create dynamic applications designed together in an extremely quick environment. We can have your full ON-LINE system up and running in a matter of weeks.

- **On-Line MI systems**
- **Bespoke Web Based Systems**
- **Web and Graphic Design**

For a demo of any of our on-line systems please contact us



Client testimonials

Mick Gibbs - Managing Director, Norad Travel Group

Any real professional business that fails to take IT seriously is heading for danger. When we undertook to add to our business growth requirements six years ago, an affordable outsourced IT Budget and knowledge pool was a fundamental issue we wanted to address. Partnership with the right company, with a team that would take our business requirements seriously and who took time to understand the things we wanted to achieve within our industry was also high on our list. Through CANC, not only have we added to our IT expertise, proactive implementation of tomorrow's technology today, we have also gained, in our opinion, new members of our staff, who we can rely on first time every time. Norad without CANC is unthinkable. It's the best business decision we ever took.

Paul Gardner - Director, Amity World Travel

Supporting a busy TMC is as much about understanding the specific technology and tools they use as supporting the hardware and software platform employed. CANC understands our GDS, back office software, email and internet connectivity and mid-office solution. They have also taken the time to work with our other niche solution providers to ensure they understand the impact on our system of each piece of our technology puzzle.

Chris Morris - Managing Director, Wayte Travel Management

We came across CANC due to our expansion into the Channel Islands. As this was a new venture for us, the help and assistance given by CANC on the IT front proved invaluable. The advice given and the products and systems provided has helped us immensely in interconnecting our office locations. As our business has grown, CANC has always been available be-it at the end of an email or the end of a phone, keeping our systems running and productive. All round, a great and knowledgeable service.

Mark Steed - Director, Stanmore Travel

We have been using the services of CANC for many years, we have always found them to provide expert advice and always willing to find solutions to urgent problems. Nothing is too much trouble for them, we would not hesitate to recommend their IT services.



Our partners & customers





computers & network consultants

Support services • Anti-virus • Email filtering
Installations • Structured cabling
• Secure offsite backup

Contact us

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www.canc.co.uk

